

Quality Policy

MediLingua wants to be recognized for consistently providing high-quality medical and pharmaceutical translations and related services. Our products are used in the medical field where, as we are constantly aware, reliability and safety are of the utmost importance.

The aim of the company is to provide products that are fit for use and have the desired quality in accordance with customer requirements and specifications. Our customers expect products that are reliable and delivered on time.

To achieve our aim we are committed to implementing and maintaining a Quality Management System (QMS) that complies with the requirements set out in ISO 9001:2015 and ISO 17100:2015.

The effective operation of the Quality Management System relies upon the involvement, commitment and capabilities of the entire staff as well as the hired resources. The Quality Policy and Objectives will be provided and explained to each employee by the Managing Director or Quality Manager.

Continuous improvement of our quality system is considered a part of everyday activities and every job. Feedback will be used to anticipate, meet and exceed customer expectations. Our commitment to quality will ensure continued customer satisfaction.

Simon Andriesen
Managing Director

